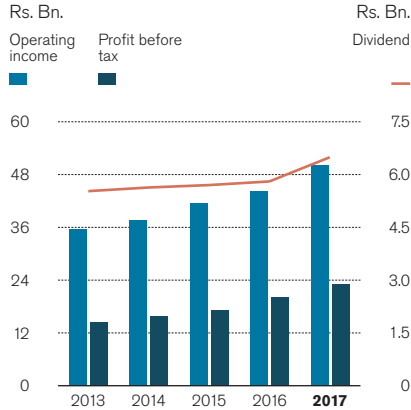


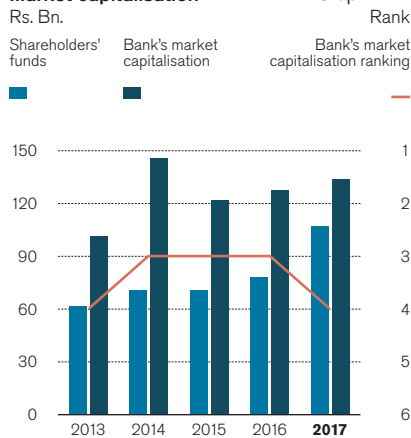
# PERFORMANCE HIGHLIGHTS

## Value Created for the Shareholders

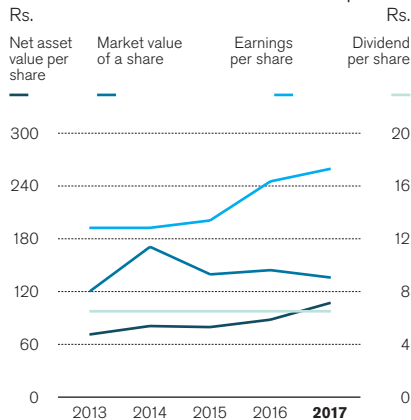
### Total operating income, profit before tax and dividend paid



### Market capitalisation

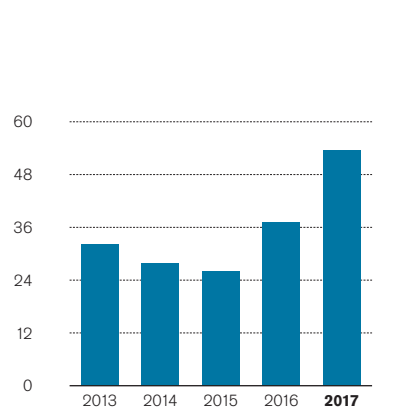


### NAV/MPS/EPS/DPS

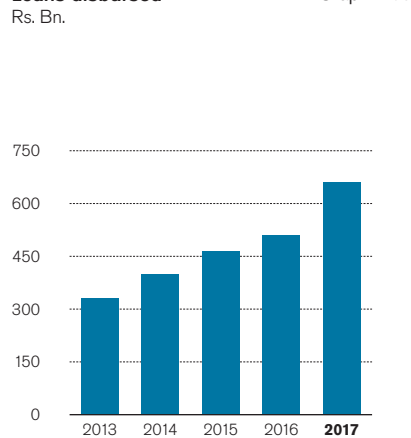


## Value Created for the Customers

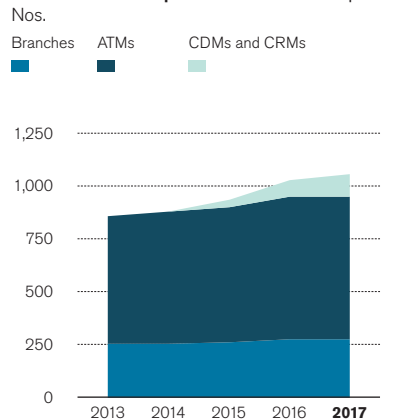
### Interest paid to depositors



### Loans disbursed

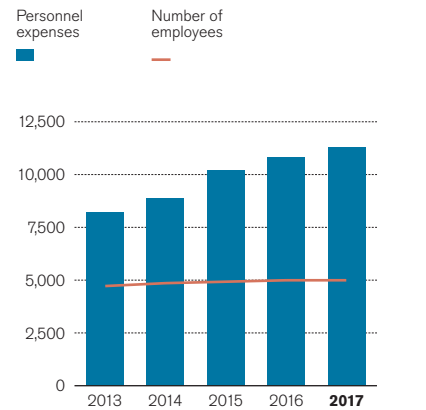


### Customer touch points

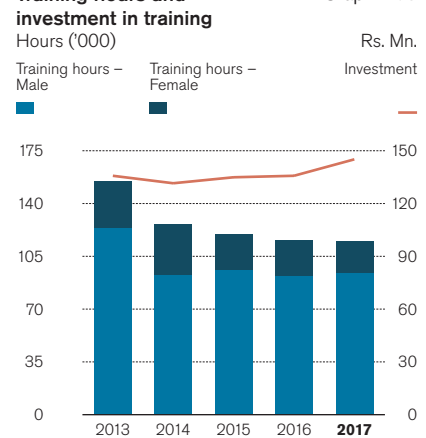


## Value Created for the Employees

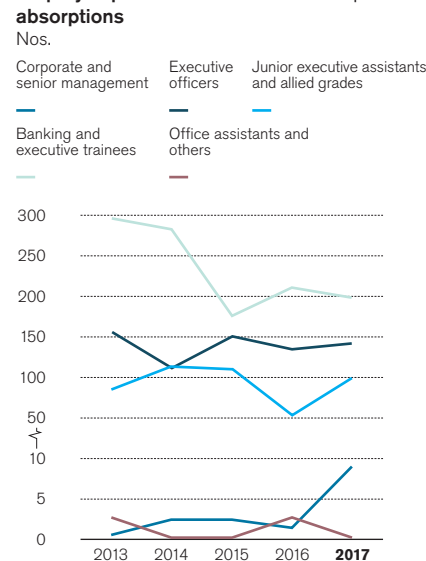
### Personnel expenses and number of employees



### Training hours and investment in training



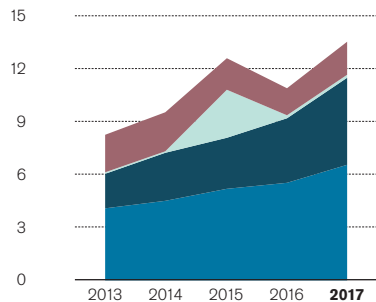
### Employee promotions/ absorptions



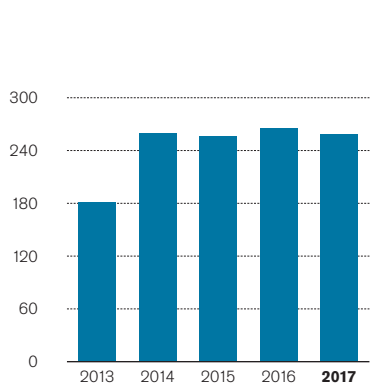
### Value Created for the Governments

#### Government taxes paid and collected on behalf

Rs. Bn.



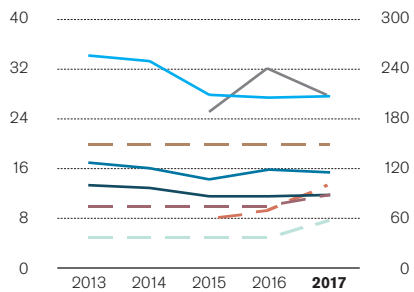
#### Total investment in Government securities



#### Capital adequacy, liquid assets and liquidity coverage ratio

Graph - 12

Legend: CAR - Tier 1, CAR - Total, SLAR, LCR, LCR (R), CAR - Tier 1 (R), CAR - Total (R), SLAR (R)

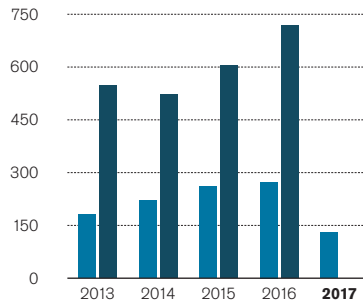


CAR Capital adequacy ratio  
SLAR Statutory liquid assets ratio  
LCR Liquidity coverage ratio  
(R) Regulatory minimum requirement

### Value Created for the Community

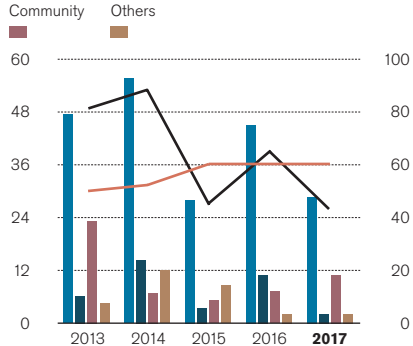
#### Disbursement to SME sector

Rs. Bn.



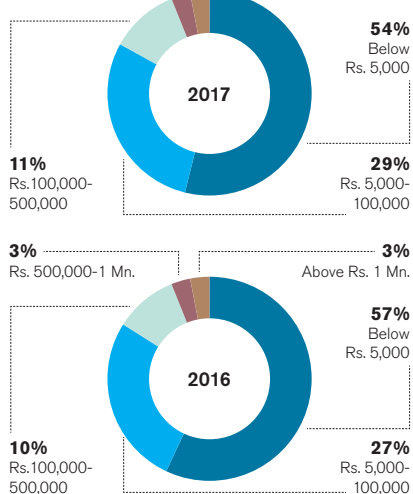
#### CSR Trust Fund - contribution and utilisation

Rs. Mn.



#### Deposits distribution

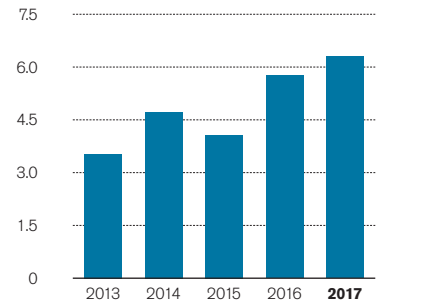
Graph - 15



### Value Created for the Business Partners

#### Payments to business partners

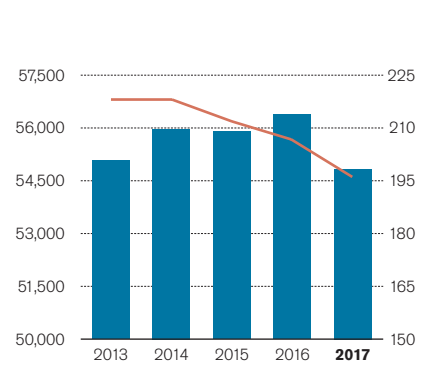
Rs. Bn.



### Value Created for the Environment

#### Electricity consumption

Gigajoules



#### Loans disbursed for renewable energy projects

Rs. Mn.

