

Non-Financial Highlights



Manufactured Capital



LKR **3.6** billion
Investment in development
of physical and digital
infrastructure



578
Branches



48
Limited
service
branches



02
"Branch
on Wheels"



15
SME
centres



14
Regional
loan
centres



764
ATMs



168
CDMs



Social and Relationship Capital



More than
13
million
rewarding
customers



05
New
products
launched



LKR
287.3
million
Disbursement
to microfinance
sector



1,800
Indirect jobs
created via
Corporate
project
funding



LKR
60.0
billion
Disbursement
to development
in SME sector



LKR
12.3
billion
as dividends to
the Government
of Sri Lanka



556
Procurements
during the
year



LKR
127.5
million
CSR funds disbursed
for sustainability
initiatives



Human Capital



7,587
Total number of
permanent
employees



43% males
57% females



LKR **322.0** million
Investment in training



11,884
Total hours of
training



534
New
recruitments



1,831
Promotions



Intellectual Capital



Cumulative
service
experience
81,841
years



Most valuable
brand in the
country



Strong
governance

LKR **40.6** billion
brand value



7
consecutive
years among
Top 1000 banks



Natural Capital



Green
infrastructure
development



20
Solar
powered
branches



Introducing the
Green building
concept –
Kekirawa
branch
awarded
GBCSL
“Gold Award”



178,297
A4 sheets
of paper
savings from
DMS loan
orientation



81,595
A4 sheets
of paper
saving from
BoardPAC



Digitisation to
go green



135,540
(67% growth)
Registrations
for
e-Statements



41,567
Registrations
for smart
passbook



196,343
(93% growth)
SmartGen
accounts



Green lending



LKR **640.6** million
Retail sector
funding for
renewable energy